HOW TO USE



A brief guide on how to, sign up, list your products and manage your customers and purchase orders with industrialclearance.com.au

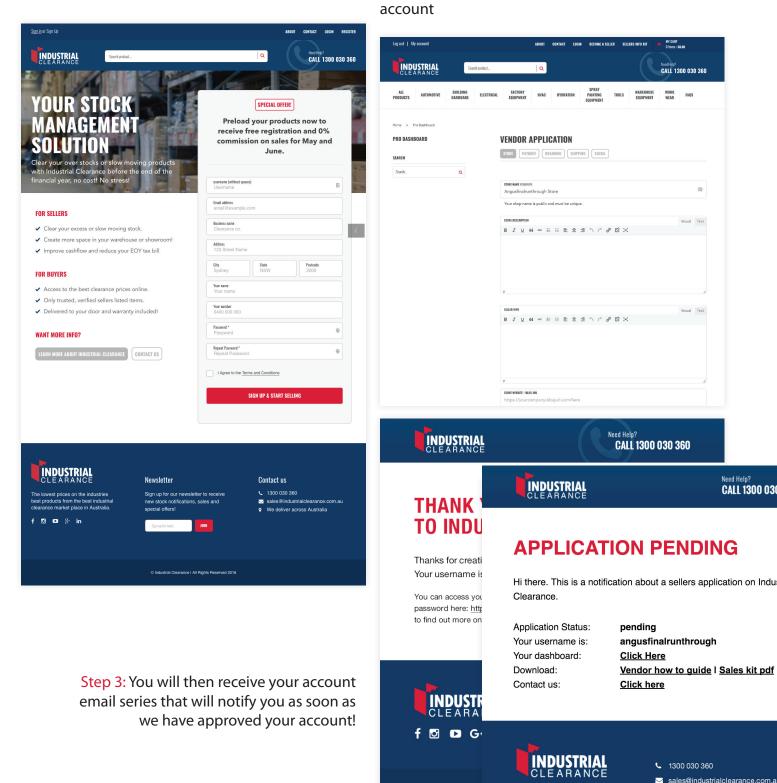
GETTING STARTED

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Please feel free to contact us via sales@industrialclearance.com.au or call 1300 030 360. We're open Monday-Friday between 8:30am-4:30pm to assist or feel free to drop us a message anytime and one of our team members will be happy to get back to you www.industrialclearance. com.au/contact-us



Step 1: Complete the details on the seller sign up page



Step 2: Enter your details, complete the vendor

application form and we will review/approve your

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We deliver across Australia



CLEARANCE	ch product		Next High? CALL 1300 030 360	Step 1: Using the username and
	LOG IN			password created during sign up, you can now login to your account
	Username			your account
	Password Password Remember Me	ost your password?		
	LOG IN			
	Create an account			
				_
INDUSTRIAL				
CLEARANCE	Newsletter	Info Links	Information	
	Sign up for our newsletter to receive new stock notifications,	Info Links Terms and Conditions Privacy Policy	 € 1300 030 360 Sales@industrialclearance.com.au 	
Visit industrialclearance.com.au call us on1300 030 360 or email	Sign up for our newsletter to	Terms and Conditions	 1300 030 360 	
CLEARANCE Visit industrialclearance.com.au call us on1300 030 360 or email sales@industrialclearance.com.au	Sign up for our newsletter to receive new stock notifications, sales and special offers!	Terms and Conditions	 1300 030 360 sales@industrialclearance.com.au We deliver across Australia 	BECOME A SELLER SELLERS INFO KIT MY CART Oltama: 59.00
CLEARANCE Visit industrialclearance.com.au call us on 1300 030 360 or email sales@industrialclearance.com.au	Sign up for our newsletter to receive new stock notifications, sales and special offers!	Terms and Conditions	 1300 030 360 sales@industrialclearance.com.au We deliver across Australia 	
CLEARANCE Visit industrialclearance.com.au call us on 1300 030 360 or email sales@industrialclearance.com.au	Sign up for our newsletter to receive new stock notifications, sales and special offers!	Terms and Conditions Privacy.Policy	1300 030 360 Sales@industrialclearance.com.au We deliver across Australia ABOUT CONTACT LOGIN Q FACTORY HVAC HYDRATION	BECOME A SELLER SELLERS INFO KIT THE MY CART Olicons: 50.00 Necd Help?

Step 2: The first time you login, we recommend you enter your account address details by clicking the blue button on the right

Once done, click 'vendor dashboard' to take you to your personalised account screen

angusfinalrunthrough (not angusfinalrunthrough Sign out).

To add or edit products, view sales and orders for your vendor account, or to configure your store, visit your <u>Vendor Dashboard</u>.

MY ADDRESSES

The following addresses will be used on the checkout page by default. Angus NODA 59 Mittagong Street Welby NSW 2575

YOU HAVE NOT SET UP THIS TYPE OF ADDRESS YET.

Seller Information:

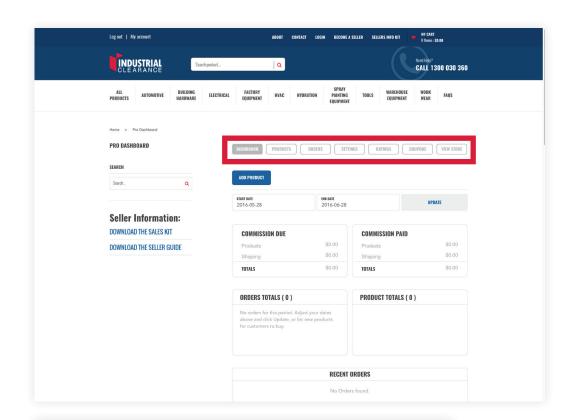
DOWNLOAD THE SALES KIT | DOWNLOAD THE SELLER GUIDE

MANAGE YOUR ACCOUNT

From your account dashboard you can view your recent orders, manage your shipping and billing addresses and :

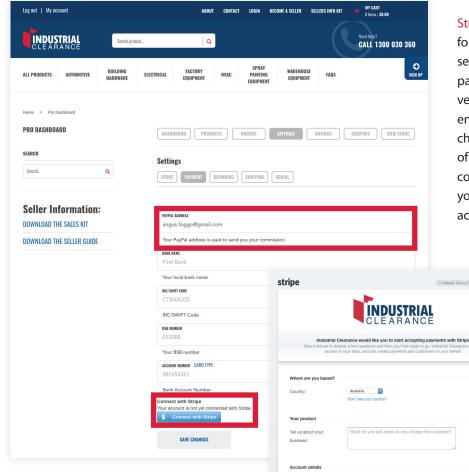
EDIT ACCOUNT DETAILS

START SELLING



Step 1:

From your vendor dashboard, you have six main options, marked to the left with a red outline. During your first login, please take the time to complete your store settings. You can come back and edit these at anytime. Your dashboard also allows you to access the reporting function



Individual / Sole Proprietorship

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Step 2: If you would like to receive payment for your transactions instantly ensure you set up both PayPal and Stripe within the payments tab on the settings page of your vendor dashboard. To set up PayPal, simply enter your PayPal address and then save the changes by hitting the button at the bottom of the page. To set up Stripe, click the blue connect with Stripe button and it will take you through the required steps to link your account to your profile

> Alternatively, complete your bank details and we will manually deposit your commissions via bank transfer at the end of each month

That's it! Getting paid is easy!

YOUR PRODUCTS

http://industrialclearance.com.au/vendor_dashboard/

To help you bulk upload products, this can be managed by suppling a spreadsheet/csv for us to upload

Complete the columns shown below, with one product per line and return your spreadsheet for upload to sales@industrialclearance.com.au. If you have any issues, feel free to call and one of our helpful support team members will walk you through the process over the phone!

post_title	post_content	post_author	sku/part no	regular_ price	sale_ price	weight	length	width	height	meta:product_ warranty
Your product name	A brief description of your product to be displayed on the individual product listing.	Please ask for this info from support	A unique ID for your product	AUD	AUD	kg	cm	cm	cm	No warranty on clearance priced items

Once this upload has been actioned you will need to login and complete the additional required details

Please ensure you thoroughly check your upload once the file has been imported and add images, shipping details and any other relevant content to really make your listing as engaging as possible!

PRO DASHBOARD		DASHBOARD PRODUCTS ORDERS SETTINGS	6 RATINGS COUPONS VIEW STOR
SEARCH		Add Product	
Search	۹	Product Name	
		Product Name	0
		Product Description	
Seller Inform			
DOWNLOAD THE SAL			
DOWNLOAD THE SELI	ER GUIDE	Product Short Description	
		Product Warranty	
		Categories	
		Tags Search or add a tag	
		Featured Image Gallery	
		Add product gallery imag	jes
		Set featured image	
			Virtual Downloadable
		simple product	
		CENERAL INVENTORY SHIPPING LINKED PRODUCTS	ATTRIBUTES
		580	

Adding products via the dashboard Hit the 'add product' button to take you to the screen where you will be

screen where you will be asked to complete details about what you'd like to sell. Ensure the details you enter are accurate and logical as possible. There is more information about adding products over the page. Generally "simple products" will suffice and will help to increase your presence in the store but if you would like to allow for multiple quantities to be purchased, please see over the page

How to set up variable products

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Step 1: Change the product from Simple to Variable in the 'Product Type Dropdown' tab	Step 2: Click on the 'ATTRIBUTES tab' to start setting up your variations	Step 3: An industrial clearance administrator will need to help you add new attributes, please contact support with a list of	Step 4: Tick the box, 'Used for variations' and untick the 'Visible on Product page' then save your product as a draft
Product Type Variable product	v	attributes to add	
GENERAL	SHIPPING LINKED PRODUCTS	ATTRIBUTES	
size ~			Remove
Visible on the product page Used for variations	VALUE(S): Select terms SELECT ALL SEL	ECT NONE	
Step 5: Go back to the product list in your admin and find the newly saved product draft and click on edit	Step 6: Scroll back down to the product type section and under options click on the variations tab. Select from the dropdown 'create variations from all attributes' and click the 'go' button	Step 7: Once done you will see your newly created product variations in the list below. You will need to complete all of the details for each of these variations like you would for a simple product (click on a title to expand the product so you can see the details)	Step 8: Once all of the details have been completed, save your product and you're done!
G0 Create variation	ons from all attributes	*	4 variations (Expand / Close)
Default Form Values:	These are t	he attributes that will be pre-sele	No default size \$
≑ #0 : XL ↓ ▼			Remove
≑#1: S 			Remove
\$ #2 : M \$ ▼			Remove
\$#3: L \$▼			Remove
		4 va	riations (Expand / Close)

YOUR PRODUCTS

Product name:

A title for your product - make sure you enter something logical, succinct and descriptive, this will be the first point to attract potential customers to your product. Keep the wording to a minimum and avoid using terms irrelevant to the product – e.g. '1.8 Tonne 3.2m Loading Ramps'

Product description:

Please ensure you enter as much detail as possible – everything a customer would want to know about your product, including any specifications, features, advantages or benefits. Think about how you would sell the item on the show room floor – if it works in store, it works online

Categories:

Try to choose the categories that are most relevant to the product as this is how people will navigate through the items when browsing. If you can't find a category that's right for your product, contact us and we will be happy to add it for you!

Product data:

When entering product data, make sure that each SKU or Part No you add to the system is unique, otherwise this will cause errors for your store

When pricing items, ensure these are listed as competitively as possible – we also recommend including the original (regular) price and the new sale price. This is a handy way to show users the total discount on the item in accordance to ACCC legislation and encourages sales

Inventory – make sure you enter accurate volumes so that you don't oversell your stock! Add it to your calendar to update your stock levels at least once a week if you're selling your stock elsewhere to ensure you don't oversell outside of the site too!

Shipping – Shipping can be set on a per product, per state basis (i.e. NSW = \$50, VIC = \$100 etc), or you can either select Pick Up Only, Free Shipping or Australia Wide (flat rate) options. Please ensure that all options are completed for states that you ship to and the options you provide

Linked products – cross sells and upsells are a great way to cross promote your store. Search for other items you have added and they will be displayed on the front end for users to navigate (upsells will be used on the single product page and cross sells at the cart, think "sell to a better product" vs "sell an additional product" when you are making your selection)

Single products:

This is where you can create tabs to display the other key information about your product, things like a list of uses, benefits, factsheet downloads etc all can be added to this section. Please ensure you break each point up into a seperate tab so that your information can be easily viewed. If you're unsure how it's going to look, preview your product by clicking the 'preview' button at the top of the page!

Product image:

This will be used in the main shop page – please ensure the image background is white and you use the highest resolution possible. The better it looks, the more clicks you will get, the more potential sales you'll make! File type - JPG or PNG; Resolution - min 600x600px

Product gallery:

More is definitely better! Upload a range of shots, accurately showing your product. Note, that the first image in this gallery is the one that will appear on the single product template. File type - JPG or PNG; Resolution - min 600x600px

SEE YOUR SALES

START DATE END DATE UPDATE 2016-07-17 2016-08-17 **COMMISSION DUE COMMISSION PAID** \$0.20 \$0.10 Products Products \$0.00 \$0.00 Shipping Shipping \$0.10 \$0.20 TOTALS. TOTALS

Reports:

As your sales start to come through, you will receive a full summary of all the information relating to your sales, including dates, quantities purchased etc. You can also export a csv to import into your operating system!

ORDERS TOTALS (3)

PRODUCT TOTALS (3)					

SHIP PRODUCTS

As your receive orders, make sure you visit either the vendor dashboard (http://industrialclearance.com.au/vendor_dashboard/) or orders tab within your account https://industrialclearance.com.au/dashboard/order/

You have the option to export your orders, enter tracking numbers, order notes that get sent to the customer or generate shipping labels. Once you're done, hit 'Mark shipped' to complete the order!

Shipping needs to be set up on a per product, per state basis (i.e. NSW = \$50, VIC = \$100 etc), please ensure that all options are completed for states that you ship to and options you provide. There are also options for Australia wide rates, Free Shipping and pickup only. These options are all configured and managed on your product listing screen!

Once you have shipped an order, jump into the order edit screen or order list view and change the status to complete to notify your customer that their order has been dispatched!

Order Date

August 17, 2016

View Order Details

Shipping Label

Order Note

Tracking Number

Mark Shipped



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We're open Monday-Friday between 8:30am-4:30pm to assist but feel free to drop us a message anytime and one of our team members will be happy to get back to you www.industrialclearance.com.au/contact-us

If you would like to close your account or have any additional enquries around privacy, terms of use and your personal information, please contact your support representative



industrialclearance.com.au | sales@industrialclearance.com.au